

Performance, Finance and Customer Focus Overview and Scrutiny Committee



Date of meeting:	07 October 2020
Title of Report:	Street Services
Lead Member:	Councillor Sue Dann (Cabinet Member for Environment and Streetscene)
Lead Strategic Director:	Anthony Payne (Strategic Director for Place)
Author:	Philip Robinson (Service Director for Street Services)
Contact Email:	Philip.Robinson@plymouth.gov.uk
Your Reference:	N/A
Key Decision:	No
Confidentiality:	Part I - Official

Purpose of Report

To update on Performance and Finance on the following discrete areas of delivery within Street Scene and Waste (SSW)

- Grass Cutting
- Garden Waste
- Wheelie bin charges
- Missed bin collections
- Fly-tipping
- Performance data for the above

Recommendations and Reasons

No recommendations. Report to provide Committee with awareness on current service performance on discrete areas of service delivery requested.

Alternative options considered and rejected

None

Relevance to the Corporate Plan and/or the Plymouth Plan

SSW has a key role to play in supporting the delivery of the Corporate Plan priorities of a clean and tidy city and a green, sustainable city that cares about the environment. As an operational service with a large fleet of vehicles and equipment involved in service delivery there are opportunities to contribute to the Plymouth Plan carbon reduction Policy GR07: Reducing carbon emissions and adapting to climate change. SSW is also reshaping its grounds maintenance operations to further its contribution to GR06; Delivering the natural network.

Implications for the Medium Term Financial Plan and Resource Implications:

Covid19 has had significant impacts on the Street Scene and Waste service and associated revenue budgets ranging from increased volumes of household waste and litter collected for disposal to total loss of or reduced rents and other incomes that recover costs in the green estate. Undertaking our responsibilities as a Waste Authority and a Principal Litter Authority mean that the increased demand arising from the pandemic must be borne. The specific scrutiny items requested form part of wider functional budgets and therefore cannot be separately attributed. Where direct costs are clear they are included in this update report to support Scrutiny in understanding some of the resource implications.

Direct Covid19 costs or losses are being monitored as part of the department budget monitoring.

Carbon Footprint (Environmental) Implications:

Reshaping the future approach to grass cutting regimes can have a positive impact on the Council's carbon footprint through reduced fuel use and provide a nature based solution to carbon reduction and increasing biodiversity through green space that support more diverse plant and insect species to thrive.

Covid-secure measures have created additional vehicle usage with associated increased fuel spend and carbon impacts. This is in part due to the need to reduce vehicle occupancy where practical to reduce close contacts. Where this is not practical fluid resistant masks are issued adding to the environmental and financial impacts of the pandemic. PPE COVID spend £40k, Fuel COVID spend £47k.

Other Implications: e.g. Health and Safety, Risk Management, Child Poverty:

** When considering these proposals members have a responsibility to ensure they give due regard to the Council's duty to promote equality of opportunity, eliminate unlawful discrimination and promote good relations between people who share protected characteristics under the Equalities Act and those who do not.*

Some neighbourhoods are more impacted by environmental crimes such as littering and flytip contributing to inequality. For the purposes of this Scrutiny item, that breakdown is not provided. SSW proactively monitors known hotspots to reduce any visual blight or health and safety risk arising from accumulations. Three crews monitor and respond over the course of seven days.

Inappropriately discarded items and waste present a risk to the public and staff that is avoidable. Particular risks are presented by hazardous materials such as sex and drug litter and asbestos.

Appendices

**Add rows as required to box below*

Ref.	Title of Appendix	Exemption Paragraph Number (if applicable)						
		If some/all of the information is confidential, you must indicate why it is not for publication by virtue of Part 1 of Schedule 12A of the Local Government Act 1972 by ticking the relevant box.						
		1	2	3	4	5	6	7
A	Street Scene and Waste Scrutiny Update							

Background papers:

*Add rows as required to box below

Please list all unpublished, background papers relevant to the decision in the table below. Background papers are unpublished works, relied on to a material extent in preparing the report, which disclose facts or matters on which the report or an important part of the work is based.

Title of any background paper(s)	Exemption Paragraph Number (if applicable)						
	If some/all of the information is confidential, you must indicate why it is not for publication by virtue of Part 1 of Schedule 12A of the Local Government Act 1972 by ticking the relevant box.						
	1	2	3	4	5	6	7

Sign off:

Fin	djn.2 0.21. 93	Leg	lt/353 95/2 9092 0	Mon Off		HR		Asset s		Strat Proc	
Originating Senior Leadership Team member: Philip Robinson (Service Director for Street Services)											
Please confirm the Strategic Director(s) has agreed the report? Yes											
Date agreed: 29/09/2020											
Cabinet Member approval: Councillor Sue Dann (Cabinet Member for Environment and Streetscene)											
Date approved: 29/09/2020											